

Role Description

Sustainability Volunteer



Cluster	Department of Planning, Industry & Environment
Agency	Taronga Conservation Society Australia
Location	Taronga Zoo, Sydney
Kind of Employment	Volunteer
Time Commitment	1 day per week, 10am-5pm (minimum 12 months)
Training Required	Volunteer Induction & eLearning modules
Date of Approval	TBC
Agency Website	taronga.org.au

Agency overview

Taronga Conservation Society Australia (Taronga) forms part of the **Department of Planning, Industry and Environment (DPIE)** Cluster and the Energy, Environment and Science Group. It is established under NSW Government legislation and is governed by a Board appointed by the NSW Minister for Energy and Environment. Taronga's vision is to create a shared future for wildlife and people. Through its efforts Taronga protects endangered species, increases understanding of wildlife and inspires community action.

Primary purpose of the Taronga Volunteer roles

Taronga volunteers support the Taronga Conservation Society to achieve their vision of 'Securing a Shared Future for Wildlife and People'.

Primary purpose of the role- Sustainability Volunteer:

To assist the Sustainability team in delivering Taronga's commitment to be a leader in environmental sustainability, including educating and promoting best-practice sustainability behaviour for our teams and guests. This position will assist in the delivery and monitoring of key strategic projects such as Taronga's Net Zero emissions pathway, water monitoring and reduction, and circular economy.

Key accountabilities

- Educate and support Zoo staff and guest to make informed source separation and recycling decisions.
- Support staff-led sustainability initiatives such as uniform recycling
- Assisting the sustainability team with day to day operations (Waste, water and energy management).
- Educating guests on the sustainability measures already in place at the zoo.
- Support our Zoo Keeping team's commitment to a chemical-free back of house area, and provide support other teams to increase uptake of eWater.
- Assisting with sustainability initiatives at events (Twilight at Taronga etc)
- Providing support in Our Green team meetings – and ongoing support for Green Team projects and events like Beach cleans.

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Key challenges

- Being flexible and responding positively to change when tasks need to be altered or re-scheduled
- Need for excellent verbal and written communication with staff at all levels, and people from a broad range of backgrounds
- Maintaining a high level of customer service in a high-pressure environment
- Undertaking physical tasks in all weather conditions.

- Participating in and contributing to a fast paced environment and ambitious sustainability agenda

Key relationships

Who	Why
Internal	
Taronga Employees including Sustainability Manager and Sustainability Officer	<ul style="list-style-type: none"> • To provide advice and support • General day to day communications as required
Other employees, Volunteers and Students	
External	
Guests	<ul style="list-style-type: none"> • Upholding Taronga's reputation and values during interactions with Zoo Guests whilst out on site
General Public	<ul style="list-style-type: none"> • Represent Taronga in a positive and respectful light. • Point of contact and ensures that enquiries are appropriately addressed in a prompt manner, referring issues to Manager

Role dimensions

Decision making

At times, volunteers will be required to work autonomously and make minor decisions, however this position works under close supervision and direction of the Sustainability Manager

Reporting line

This position reports to the Sustainability Manager

Direct reports

There are no positions reporting directly to the Sustainability Volunteer.

Budget/Expenditure

Nil

Essential requirements

- Passion for Sustainability, the environment, and helping others.
- Completed, or undertaking a qualification in Sustainability, Environmental Management or Science (or similar). Qualification can include any tertiary level including TAFE level or Bachelors.
- Have excellent communication and interpersonal skills, preferably some experience in science communication
- Experience using MS Excel to analyse complex data
- Class c Drivers Licence

Please note: this role will have no direct animal contact