

# Role Description

## Behavioural Watch Volunteer

Cluster/Agency	The Department of Climate Change, Energy, the Environment and Water
Department/Agency	Environment and Heritage Group
Division/Branch/Unit	Taronga Conservation Society Australia
Location	Taronga Zoo, Sydney
Kind of Role	Volunteer
Time Commitment	9am-4pm, 1 day per week (12-month commitment - fortnightly considered)
Training Required	eLearning Modules, Volunteer Induction & Observation Training
Date of Approval	December 2024
Agency Website	<a href="http://taronga.org.au">taronga.org.au</a>

### Department/Agency overview

The Department of Climate Change, Energy, the Environment and Water (DCCEEW) brings together the functions from the former Planning and Environment, and Industry Clusters, including the Office of Environment and Heritage. Taronga Conservation Society Australia (Taronga) forms part of the DCCEEW in The Environment and Heritage Group. Taronga's vision is to create a shared future for wildlife and people. Through our efforts we protect endangered species, increase understanding of wildlife and inspire community action.

### Primary purpose of the Taronga Volunteer Roles

Taronga volunteers support the Taronga Conservation Society to achieve their vision of Securing a Shared Future for Wildlife and People.

### Primary purpose of the Behavioural Watch Volunteer role

Taronga's Animal Care Divisions care for many species. Our Volunteers assist with observation of animal behaviour, data collection and data entry to support Taronga's teams in providing the highest standards of animal welfare.

### Key accountabilities

- Animal behaviour data collection across a variety of conditions
- Records administration
- Maintain excellent working relationships with team members
- Maintain an excellent customer service ethos
- Ability to undertake work autonomously

### Key challenges

- Complete important behavioural observations and data input
- Maintain accuracy and motivation with repetitive tasks

## Key relationships

Who	Why
<b>Internal</b>	
Employees and other Volunteers	<ul style="list-style-type: none"><li>• The position works with Staff to implement agreed activities, strategies and priorities.</li><li>• May interact with other volunteers whilst on division and out on site.</li></ul>
<b>External</b>	
Guests	<ul style="list-style-type: none"><li>• Interactions with Zoo Guests whilst out on site.</li></ul>

## Role dimensions

### Decision making

This position works under close supervision and direction, deferring any decisions to the Behavioural Husbandry Supervisor or Behavioural Biologists.

### Reporting line

#### Behavioural Watch Volunteer reports

There are no positions reporting directly to the Behavioural Watch Volunteer

### Budget/Expenditure

Nil

## Essential requirements

- Demonstrated ability to work independently and as part of a team
- Be able to maintain accuracy and motivation with repetitive tasks
- Good observation skills
- Demonstrated written and oral communication skills
- Excellent interpersonal skills, including the ability to establish good working relationships
- Experience with Microsoft Office and other digital interfaces used for data collection
- Commitment, punctuality and reliability and a professional, friendly manner
- Experience with statistical analysis software (highly desirable but not mandatory)

**Please note: This volunteer role will have no direct animal contact**