

## Standard Competition Terms and Conditions

<b>Competition Name</b>	Win a Taronga Zoo Sydney experience, thanks to Red Energy.
<b>Competition Type</b>	Game of Skill
<b>Permit</b>	Not applicable
<b>Promoter</b>	The promoter is Taronga Conservation Society Australia ABN 41 7336 198 76 addressed at Bradleys Head Rd Mosman NSW 2088.
<b>Website</b>	www.taronga.org.au
<b>Time and Date</b>	All times and dates specified in these Terms and Conditions are times and dates in Sydney, which may be Australian Eastern Standard Time ("AEST") or Australian Eastern Daylight Time ("AEDT") depending on the date.
<b>Entry Restrictions</b>	<ul style="list-style-type: none"> <li>(i) Entrants must be 18 years of age or older to be eligible to enter</li> <li>(ii) Entrants must be residents of Australia</li> <li>(iii) Entrants must not be a Taronga Conservation Society Australia employee or immediate family member of a Taronga Conservation Society Australia employee (or an employee of any entity or agency associated with the competition)</li> <li>(iv) Entrants must be currently on a Red Energy plan for electricity and/or gas at a residential address located in New South Wales and receive an EDM from Red Energy inviting the customer to participate in the Promotion.</li> </ul>
<b>Method of Entry</b>	Entrants must complete the competition entry fields, by providing a valid first name, phone, email address, postcode, and by answering the question in 25 words or less 'Tell us who you would take and why?'
<b>Competition Entry Opens</b>	This competition will start at 9:00am on Monday 28 August 2023.
<b>Competition Entry Closes</b>	This competition will close at 11:59pm on Thursday 31 August 2023.
<b>Competition Judged</b>	All valid entries will be judged between 09:00am and 1:00pm on Friday 1 September 2023, at the Promoter's premises by the Promoter to determine thirty-two (32) Prize Winners who will each win one (1) Prize. The Promoter will judge the winners based on creativity and originality at its discretion and the decision will be final and no further communication will be entered into.
<b>Notification Date</b>	The winners will be notified by 5pm on Friday 1 September 2023.
<b>Notification Method</b>	The Prize Winners will be notified by phone and or/email. It is the responsibility of each entrant to ensure that the details in their entry form are correct, including without limitation an email address and phone number and no responsibility will be taken by Taronga Conservation Society Australia and any incorrect or out of date information. Entrants must supply a valid email address and phone number with their entry. Invalid emails or uncontactable phone numbers will be disqualified from this competition.
<b>Draw Publication Method</b>	Taronga Conservation Society Australia will announce winners (with their expressed consent) on our website and/or social media. Otherwise winner's details will not be announced or shared publicly.
<b>Prize Details</b>	<p>There will be thirty-two (32) prize winners who will win the following Prize, subject always to these Terms and Conditions;</p> <p>One (1) Red Energy Behind the Scenes experience at Taronga's Institute of Science and Learning for up to four (4) people at Taronga Zoo Sydney, including;</p> <ul style="list-style-type: none"> <li>- One (1) day Zoo admission;</li> <li>- An exclusive behind the scenes experience at Taronga's Seals For The Wild presentation.</li> </ul> <p>The following Prize Terms and Conditions apply;</p> <ul style="list-style-type: none"> <li>- Prize may only be used on Sunday 10 September, at the time specified to the Prize Winner in email by the Promoter;</li> <li>- Prize Winners are responsible for their own travel to/from the location;</li> <li>- Dates, venues and schedules are not under the Promoter's control and are subject to change. The Promoter takes no responsibility for any date, venue or schedule changes.</li> </ul>

	- This is an all-weather event and will not be rescheduled due to poor weather.
<b>Unclaimed Prize Draw</b>	N/A
<b>Special Conditions</b>	<ol style="list-style-type: none"> <li>1. Employees of the Promoter, its agencies, affiliate businesses and other entities in association with this Promotion together with their immediate families and members of the household of those persons are not eligible to enter.</li> <li>2. Each unique eligible lead form completion will be counted as one (1) entry to the competition.</li> <li>3. Prizes are transferable to another person but not exchangeable. The prize cannot be redeemed as cash, other goods and services or sold to a third party including online auctions and private sales. Unused portions of the prize will be forfeited, and no compensation will be paid in lieu of that element of the prize.</li> <li>4. The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters, and no correspondence will be entered.</li> <li>5. The Promoter reserves the right to request Winners to provide proof of age and identity prior to awarding the Prize. Identification considered suitable for verification is at the discretion of the Promoter.</li> <li>6. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated during or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.</li> </ol>