

Taronga & LG Electronics Wildlife Retreat competition – May 2026 T&C's

Competition Name	Taronga & LG Electronics Wildlife Retreat competition
Promoter	The promoter is Taronga Conservation Society Australia ABN 41 7336 198 76 addressed at Bradleys Head Rd Mosman NSW 2088.
Website	www.taronga.org.au
Time and Date	All times and dates specified in these Terms and Conditions are times and dates in Sydney, which may be Australian Eastern Standard Time ("AEST") or Australian Eastern Daylight Time ("AEDT") depending on the date.
Entry Restrictions	Entry is open to Australian residents only who submit valid entries into this competition. Directors, employees and their immediate families of Taronga Conservation Society Australia (TCSA) Trading as Taronga Zoo and Taronga Western Plains Zoo (including spouse, parent, child or sibling whether or not they live in the same house), and printers, suppliers, providers and agencies associated with this promotion are not eligible to enter. Entry is open to Australian residents aged 16 years and older.
Method of Entry	To enter during the promotional period vote in the LG Life's Good Award via the Taronga or LG websites and fully complete the entry form with your personal details (first name, last name, email address and phone number). Entries are limited to one entry per person.
Competition Entry Opens	This competition will begin at 6am, on 11 th of May 2026
Competition Entry Closes	This competition will end at 11:59pm, on 21 st June 2026
Drawing Details	This competition is a game of chance, and the winners will be chosen at random
Notification Date	The Prize Winners will be notified by 5pm, Monday 29 th June 2026
Notification Method	Prize Winners will be notified by phone. It is the responsibility of each entrant to ensure that the details on their file are correct, including without limitation an email address and phone number. No responsibility will be taken by Taronga Conservation Society Australia for any incorrect or out of date information.
Prize Details	<p>There will be one (1) prize to be won consisting of the following:</p> <ul style="list-style-type: none"> • Wildlife Retreat stay for 2 x adults and 2 x children: \$1,966 <p>No prize draws will feature prohibited prizes. Total value of prize does not exceed \$10,000.</p>
Special Conditions	<ol style="list-style-type: none"> 1. The prize is valid for redemption from 1st July 2026 until the month of July 2027. 2. The prize is for max. 4 x people only (2 adults and 2 children). 3. Prizes are not transferrable to another Zoo in Australia (Taronga Zoo Sydney only). The Entrant understands they are responsible for any and all expenses that they incur in entering or winning the competition. 4. Bookings can be made from July 1st, 2026. Bookings are subject to availability and inclusions may change without notice. Blackout dates apply, not eligible for use on New Year's Eve, Public Holidays or 'Special Package' evenings. 5. By accepting the Prize, the Competition Winner agrees to adhere to all terms and conditions of the wildlife Retreat experience facilitated by Taronga Zoo. Terms and Conditions of the Wildlife Retreat experience can be found at https://taronga.org.au/sydney-zoo/wildlife-retreat <ol style="list-style-type: none"> 5.1 All Wildlife Retreat bookings are final. Cancellations and date changes are not possible. 5.2 A valid credit card and photo identification matching the name on your reservation is required to check in to the Wildlife Retreat. The Wildlife Retreat is a cashless facility and accepts card payments only. 5.3 Guests are required at all times to behave in a manner consistent with Taronga's Animal Welfare Charter. 5.4 Children must be supervised at all times within the Wildlife Retreat and all bookings require an accompanying adult over the age of 18.

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	<p>5.5 The Wildlife Retreat is a non-smoking property. Smoking is only permitted outside of the site boundary.</p> <p>5.6 Balloons and confetti are not allowed on the premises as they pose a significant risk to wildlife on site.</p> <p>5.7 We reserve the right to request guests to leave if they behave in a manner that impacts the enjoyment of other guests or poses a risk to other guests, staff and the animals in our care. Furthermore, if any damages occur due to misuse of the room we reserve the right to charge you the full cost of reparation.</p> <p>5.8 All Wildlife Retreat bookings are final. Cancellations and date changes are not possible.</p> <p>6. Information on how to enter and prize forms part of these conditions of entry. Entry into this competition is deemed to be an acceptance of these terms and conditions. This is a Game of chance.</p> <p>7. Unless expressly stated in these Terms and Conditions all other expenses become the responsibility of the Winners. The Winners (and their guests) are responsible for expenses incurred, including spending money, meals, travel to and from departure point and all other ancillary costs are the responsibility of the winner.</p> <p>8. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant who tampers with the entry process, or who submits an entry/claim which is not in accordance with these Conditions of Entry.</p> <p>9. The Promoter accepts no responsibility for any tax implications that may arise from acceptance of the Prize winnings. Independent financial advice should be sought prior to entering the competition.</p> <p>10. Employees of the Promoter, its agencies, affiliate businesses and other entities in association with this Promotion together with their immediate families and members of the household of those persons are not eligible to enter.</p> <p>11. The promoter reserves the right to cancel any ticket or prize if any attempts are made to misuse it.</p> <p>12. The prize must be taken as offered and cannot be varied unless authorised by the Promoter. The prize value includes GST and is in Australian dollars and is correct at time of printing. The Promoter accepts no responsibility for any variation in prize value. If a prize or part of is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value.</p> <p>13. Prizes are not transferable to another person or exchangeable. The prize cannot be redeemed as cash, other goods and services or sold to a third party including online auctions and private sales. Unused portions of the prize will be forfeited and no compensation will be paid in lieu of that element of the prize.</p> <p>14. The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters and no correspondence will be entered into.</p> <p>15. The Promoter and its associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.</p> <p>16. The Promoter reserves the right to request Winners to provide proof of age and identity prior to awarding the Prize. Identification considered suitable for verification is at the discretion of the Promoter.</p> <p>17. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.</p> <p>18. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.</p> <p>19. All entries become the property of the Promoter. The Promoter collects your information provided to enable you to participate in this promotion. Use of such information will be in accordance with these Terms and Conditions and the TCSA Privacy Policy. To facilitate your participation and/or prize, the Promoter may disclose your personal information to other companies associated with this promotion. A request to access, update or correct any information should be directed to the Promoter. Participants can opt out of communications from TCSA at any time.</p>
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