

TARONGA WESTERN PLAINS ZOO

SCHOOL EXCURSION INFORMATION

SCHOOL EXCURSIONS

2018



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PHILOSOPHY AND AIMS

The Education Centre at Taronga Western Plains Zoo aims to help students to develop a positive attitude towards animals, conservation and the environment. This, plus more can be achieved through all KLA's and grades.

Taronga Western Plains Zoo provides an 'outdoor classroom' which enables students to encounter a wide variety of animals and habitats that resemble their own environment.

The Education Staff provide support for teachers when planning an excursion to the Zoo through lessons, resources and information relating to the Zoo and environmental issues in general.

Please note: All school groups must be booked through the Education Centre whether a lesson is required or not.

BOOKINGS

Taronga Western Plains Zoo Education Centre

9:00am – 4:00pm Monday – Friday

Phone: 02 6881 1433 Email: wpzedcentre@zoo.nsw.gov.au

Online booking system: taronga.org.au/education/dubbo/education-booking-form

SCHOOL EXCURSION INFORMATION

LESSONS





Lessons are available to all visiting school groups and are included in the entry price to the Zoo. Bookings in advance are required through the Education Centre. It is essential that lesson times are met promptly.

Lessons are tailored to meet the needs of individual schools. This allows for the lesson and excursion to supplement units of work in all KLA's across the curriculum.

Lessons are approximately 45 minutes in length however, they can be varied through consultation and availability of time. Please note, however, that lessons in the Education Centre are formal lessons and are for students and supervising teachers only. Please ensure you arrive at the education centre 10 minutes prior to your lesson time.

Our Lessons are delivered Monday, Tuesday, Thursday & Friday (**excluding Wednesdays**). We facilitate four Lessons per day (please see below for Lesson times)

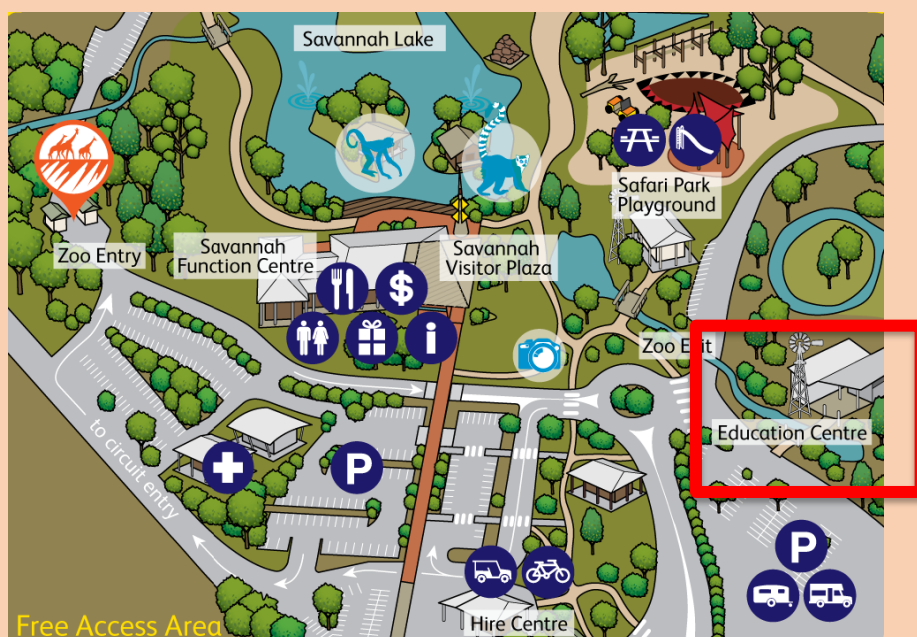
Education Lesson Timeslots

-  9:30 am-10:15 am
-  11:00 am – 11:45 am
-  13:15 pm-14:00 pm
-  14:45pm-15:30 pm

LOCATION OF EDUCATION CENTRE

The Education Centre is located straight through the front gate, turn right at the roundabout taking the third exit you will see the silver building along with a windmill which is the Amarti Environmental Education Centre.

Payments for visit must be made at the Savannah Visitors Plaza prior to lessons at the Education Centre.



SCHOOL EXCURSION INFORMATION

ZOO MAP

Please visit our website using the below link to print out copies of our map for students.

https://taronga.org.au/sites/default/files/downloads/TWPZ_MAP_ED12.pdf

GENERAL ENTRY FEES

Kindergarten / Infants / Primary / High and Private Schools

Local Children pay \$8.00

Children pay \$14.00 (GST free)

Each which includes a lesson if they book in advance through the Zoo's Education Centre. Teachers and accompanying adults are free under the following ratio;

1:5 Infant Students

1:10 Primary/High School Students

Any parent or adult above these ratios who are not teachers should pay the group rate which is \$35.20 (GST free).

Taronga Zoo and Taronga Western Plains Zoo will only accept payment on the day or prepayment for all Education Bookings.

All excursions / bookings must be either prepaid by cleared funds prior to your booking date or paid for on arrival by cash or cheque.

Alternatively, teachers will be able to provide credit card details at the time of arrival if they are unable to provide a cheque from the school.

Please note, if fewer students attend the zoo than were booked, cash change will be provided to the teacher at admissions after student numbers have been counted and payment received.

GETTING AROUND

Adventure, we recommend getting out of the car and exploring the Zoo on foot, bike or cart. Bikes and electric carts are available for hire and a fun way to get around, but visitors are also welcome to use their own cars or bikes.

****Please note due to safety guidelines scooters and skateboards are not permitted to be used on the zoo circuit.**

Getting around by car

The Zoo features a 6km one-way circuit, with animal exhibits and picnic grounds situated along the way. Most exhibits can be seen from the road, but a few require you to walk a short distance. The Zoo circuit is a sealed road and road rules apply at all times.

If you are towing a caravan or trailer please stop at the designated parking area on the right after you drive through the main entry gate. Please unhook and park your trailer or caravan in this area as these are unable to be taken onto the Zoo circuit.

Around the circuit, there is plenty of parking so you can leave your car and explore our paths and trails on foot.

SCHOOL EXCURSION INFORMATION

GETTING AROUND BY CART

For the ultimate zoofari experience, hire an electric cart. Our carts are a fun way to journey around the Zoo and are easy to park and hop on and off at the different exhibits, with parking available around the circuit.

Electric carts are \$69 per three hour hire. Drivers must be over the age of 21 with full driver's licence. Carts can be hired from the Hire Centre on arrival (no pre-booking). Subject to availability.

It is important to remember that the Zoo circuit is a sealed road and road rules apply at all times.

If your child requires a child restraint / car seat please be advised that the zoo does not provide these and to please provide your own. The attendant will help with fitting.

GETTING AROUND BY BIKE

Exploring the Zoo by bike is a great way to see the animals as you can easily traverse some of the paths and trails off the main circuit.

Bikes are available for hire from the Zoo's Hire Centre, but visitors are also welcome to bring their own. While the Zoo also provides helmets, it is recommended that visitors bring their own where possible.

You can arrange your bike hire at the Hire Centre on arrival, subject to availability.

The Zoo circuit is a sealed road and road rules apply at all times. The first half of the Zoo circuit has a slight incline, but otherwise it is reasonably flat.

HIRE RATES

Push Bike	\$10
Bike 'n Tow	\$25 - limited number available for hire
Bike 'n Caboose	\$29 - limited number available for hire
½ Day Cart Hire	\$69 - limited number available for hire

Bike hire rates are for all day hire.

EARLY MORNING WALK

These are available most days but **BOOKINGS ARE ESSENTIAL!**

The two hour walks starts promptly at 7:00am (you must be at the front gate at 6:45am) and includes a guided, behind the scenes walk, which takes in a large part of the zoo, mostly Africa. Many animals are still in their night yards and therefore are very easy to see.

Cost for the walk is \$6.00 (GST Incl) per person. Zoo entry must also be added.

Breakfast packs are available and are \$8.50 (GST Incl). See catering options on Page 6 of this document.

Students then have the rest of the day to see the zoo and to work on appropriate activities.

If your visit payment has not been prepaid please ensure payment is made at the Savannah Visitors Plaza for all costs immediately after walk. You can then obtain your entry pass for the Zoo circuit.



CATERING

Breakfast

Cold Breakfast Option

Walk along breakfast table which includes:

Cereal Boxes
Goulbourn Valley Fruit Tub
Toast – White / Brown Bread
Butter, Vegemite and Strawberry Jam
Juice – Apple / Orange
Milk for cereal

\$8.50pp

Hot Breakfast Option

Hot Breakfast Buffet includes:

Sausage and Bacon
Tomato
Scrambled Egg
Toast – White / Brown / Wholegrain
Cereal / Milk
Brewed Tea / Coffee

\$18.50pp

Only for groups over 25 people

Lunch

Packed Lunch Option

Packaged Lunch to be grabbed on the go includes:

Assorted Sandwiches will include:
Ham and Cheese, Cheese and Tomato
Vegemite, Plain Chicken
Apple / Orange Fruit Popper
Piece of Fruit

\$8.50pp

BBQ Lunch Option

Cooked by our staff at the Children's Safari Playground includes:

Sausage and Bun
Apple / Orange Fruit Popper
Piece of Fruit

\$10.00pp

Only for groups over 25 people

Other

Snack Attack

Packaged snack to be grabbed on the go includes:

Bag of Popcorn
Apple/Orange Fruit Popper
Piece of Fruit

\$6.00pp

SCHOOL EXCURSION INFORMATION

Seating is available around the Savannah Visitors Plaza

ZOO SN00Z



Bring your creatures to spend the night with ours!

Reward your students with this unforgettable experience.

- **Feast** on a BBQ dinner under the stars
- **Discover** wild animals on your zoo night walk
- **Close** encounter with some iconic Australian animals
- **Enjoy** a delicious continental breakfast
- **Venture** on a behind the scenes early morning walk tour
- **Explore** the zoo on the following day

- Cost:** \$85.00 per student.
Supervising Teachers and parents are free at the ratio of 1 per 10 students. Extra adults pay \$95.00 each. All prices include GST.
- Dates:** Monday through to Thursday nights only during school terms.
(Excluding Friday, Saturday & Sunday nights)
- Time:** 4:30pm – Check in at the Savannah Visitor Plaza.
- Bring:** Sleeping bag, pillow, wet weather gear, warm clothes, toiletries, torch, enclosed shoes to be worn at all times, camera and a sense of fun and adventure! Taronga Western Plains Zoo will provide a camp stretcher.
- Conditions:** Minimum of 20 and maximum of 80 people.
A fee of \$500.00 is to be paid if the booking is cancelled within 48 hours of the event, and full costs will be charged for cancellations within 24 hours of the event.

SCHOOL EXCURSION INFORMATION

Bookings are subjective to Terms & Conditions Agreeance. You will be required to complete and return Terms and Conditions Form for our Zoo Support Officer to process your Zoosnooz booking. Taronga Conservation Society Australia does not make tentative bookings



SCHOOL EXCURSION ORDER FORM

ITEM	QTY
Logo Eraser.....@ \$1.50
Logo Water bottle.....@ \$9.95
Zoo Pens@ \$2.95
Asst. Postcards@ \$1.20
Asst. Magnets@ \$4.95
Animal (photo) Keyring@ \$4.95
Animal Stamp@ \$2.50
Beads for Wildlife Bracelet* @ \$9.95
(*Supports people & wildlife in Northern Kenya)	
TOTAL: \$.....	

All orders will be packaged in one bulk order for your school to collect from the Souvenir shop on the day of your visit. Please make payment at time of collection in the Zoo Shop, located in the Visitor Plaza.

The money you spend in the Souvenir Shop goes towards care and conservation of our animals.

School:

Contact Name: Phone number:

Date of Visit:

Please Email or Fax orders directly to the Zoo Shop at least 48 hrs before your visit.

Email: klake@zoo.nsw.gov.au

Fax: 02 68811 487 Phone: 02 68811 492 or 02 68811 432

To Make a Booking:

Due to our high intake of bookings, Taronga Conservation Society Australia does NOT make tentative bookings. To avoid disappointment & secure your desired date please follow the steps below.

Step 1. Submit your booking through our online booking system

<https://taronga.org.au/education/education-dubbo/contact-dubbo-education>

Step 2. ONLY APPLY FOR ZOOSNOOZ BOOKINGS - Complete and return the Zoosnooz Terms & Conditions.(please follow the link below)

<https://taronga.org.au/education/education-dubbo/zoosnooz-excursion>

Please be aware that your Zoosnooz booking will not be processed until our Team receives a signed copy of page 8 of the Zoosnooz Term & Condition (only page 8 ids required to be returned to our Team to process)

Step 3. Our Zoo Support Team will process your booking based on the information you have provided to complete your booking and send you a Booking Confirmation along with any further information as required.



RISK ASSESSMENT

Venue Name	Taronga Western Plains Zoo			Date:	14/08/2013
Location	Obley Road, Dubbo NSW 2830				
Phone Number	02 6881 1433		Fax Number	02 6884 4530	
Website	www.taronga.org.au				
Insurance	Does the venue have public liability cover? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>				
Activity / Program <i>Please List</i>	Recommended age/group/ fitness level/ prerequisite Skills	Staff accreditation /competence <i>For this activity/program</i>	Potential Risks <i>List hazards/risks related to each activity/program and the venue</i>	Control Strategies <i>Outline strategies for ensuring visitor safety for this potential risk</i>	
Walking around exhibit & animal precincts	n/a	First Aid & emergency response trained	Student may lose school group and/or get lost Slip, trip or fall Sunburn, heat stress, dehydration	<ul style="list-style-type: none"> • Ensure students are aware and prepared for walking through a large site. • Ensure students wear appropriate footwear. • Teachers must follow recommended supervision ratios of 1:5 for early stage 1 – stage 1, and 1:10 for Stage 2 and above. • Teachers/supervising adults should implement effective supervision strategies (e.g. Name badges, mobile contact number displayed on students, utilising Zoo staff in case of emergencies, regular roll calls and emergency meeting points). • First aid officers are on duty at all times within the Zoo. • Ensure students are provided with adequate sun protection. • Teachers to be aware of undercover areas in case of hot weather (i.e. Picnic Areas). • Taronga Western Plains Zoo complies with all access requirements for disabled students. 	

SCHOOL EXCURSION INFORMATION

Contact with Animals and Plants	n/a	First Aid & emergency response trained	Disease or allergies Animal bite or scratch	<ul style="list-style-type: none"> Animals are always under the control and supervision of trained staff members or volunteers Animals are regularly checked for potential disease Animals are conditioned to minimise the potential of biting Students must wash hands after contact with animals with warm soapy water or use antibacterial foam (available in all classrooms and amenities) Students are advised that they must not enter exhibit areas without approval or supervision 'Do Not Enter' signage is posted in areas which are prohibited by staff, public without proper authority Teachers should bring and be trained in the use of epipens
Water Bodies	n/a	First Aid, & emergency response trained	Drowning Student injury (general)	<ul style="list-style-type: none"> All water bodies are equipped with safety equipment Students required to be supervised at all times near water Students under the age of 5 are not eligible to participate in overnight program. Tents are located in close proximity to unfenced water body.
Traffic Hazards	n/a	First Aid & emergency response trained	Children injured by moving vehicles	<ul style="list-style-type: none"> Traffic speed limit of 10km/h for all vehicles within the zoo Students alight from buses in the designated bus parking areas not directly in front of the Education Centre Designated walking paths to be used by pedestrians
Child Protection	n/a	Working with children compliant		<ul style="list-style-type: none"> All staff (and volunteers) are compliant with working with children requirements
Sleepover Overnight in Tents	n/a	First Aid & emergency response trained	Fire or animal escape Trips/slips/falls Supervision	<ul style="list-style-type: none"> Students under the age of 5 are not eligible to participate in the program Students are permitted to bring torches for tent use only Advised school provides checklist of attendees Safety and student orientation on arrival (fire muster point, exists etc) Ensuring best possible communication measures (mobiles/radios) Lighting of paths Staff on site overnight in case of emergency Vigilance by teachers and supervising adults on student behaviour
BBQ	n/a	First Aid & food safety trained	Burns	<ul style="list-style-type: none"> Cooking is undertaken by staff only Students are not in the vicinity of BBQs whilst cooking Supervising staff are food safety trained Food safety procedures in place

SCHOOL EXCURSION INFORMATION

Food Surfaces and Utensils	n/a	First Aid & food safety trained	Food poisoning	<ul style="list-style-type: none"> Schools to advise of food allergies prior to arrival Commercial quality dishwasher Cleaning schedule Supervising staff are food safety trained Food safety procedures in place
Playground Equipment	n/a	First Aid & emergency response trained	Slips, trips and falls General Injury	<ul style="list-style-type: none"> All equipment undergoes routine maintenance Students to be supervised at all times while using equipment
Alcohol & Smoking	n/a			<ul style="list-style-type: none"> Smoking in zoo grounds is prohibited, however designated smoking area will be provided for adults staying overnight
Medical Emergencies with Children	n/a	First Aid & emergency response trained		<ul style="list-style-type: none"> Staff are first aid trained Operational procedures in place to deal with overnight emergencies with Security response School to have a nominated, qualified teacher for first aid.
Night Walk and Behind the Scenes Tours	n/a	First Aid & emergency response trained	Slips, trips and falls	<ul style="list-style-type: none"> Guests require a level of fitness to complete both evening and morning group walking activities Walks are conducted on uneven, unpaved surfaces Visitors are not to enter behind the scenes areas without approval or supervision by a Zoo Employee Torches will be carried by Zoo staff and supervising adults Behind the scenes area paths are maintained Designated roads/paths used
Showers		First Aid & emergency response trained	Slips Privacy in unisex toilet	<ul style="list-style-type: none"> School groups will have separate times for males and females to shower Teachers to accompany students while using facilities
Campfire		First Aid & emergency response trained	Guest arrival and sitting around the fire Marshmallow toasting Burns Tripping	<ul style="list-style-type: none"> Sufficient lighting in campfire area provided to avoid tripping. Staff are provided with training and a script for staff to instruct guests on safe movement in the area Basic First Aid Kit on site and all qualified First Aid Specific metal toasting tongs are provided for marshmallow roasting. The handles of these are plastic, to avoid them getting too hot. Guests are cautioned to be careful with waiting until marshmallows have cooled sufficiently prior to eating Only a small number of toasting forks are given at a time to limit the number of people around the campfire at any given time. Guests are cautioned to be careful moving around the fire pit

SCHOOL EXCURSION INFORMATION

Containment		First Aid & emergency response trained	Getting lost/ disoriented Stress/anxiety Cold/shock Slips/trips/falls in the dark Entry onto exhibit Access to behind the scenes areas Accidental contact with on site water bodies Contact with electric fences	<ul style="list-style-type: none"> Education Staff advise guests during their WHS briefing to stay together as a group and to remain within the compound unless accompanied by a guide Guides on site overnight, with sleeping accommodation close to access gates Security currently does a sweep after close, again between 6pm & 12am at night, and again between 12am & 4am early morning at no set time Animal exhibits are locked with keys that staff do not have access to. Most exhibit entry points are in behind the scenes areas and are difficult to access if you are not aware of where you are going. Many animals are also locked off exhibit at night time 'No Entry' signs and 'Staff Only' signs are marked throughout behind the scenes areas
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Equipment <i>List any equipment, including personal protective equipment, to be provided for use during the activities/programs.</i>	
First aid kits available at designated points around the site	
First aid team on call at all times during operating hours	
Sunscreen is available upon request from First Aid	
Water is available from drinking fountains throughout the Zoo	<i>Is all equipment at the venue maintained in accordance with the WHS Regulation, appropriate standards and codes of practice?</i> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Other Requirements <i>Where relevant, list other requirements such as clothing, footwear and sun screen that participants are required to bring. Indicate if any items are provided by the venue</i>	<i>Booking confirmation – appropriate clothing, footwear, water and sunscreen advisable</i>
Supervision / Services <i>List services provided by venue including briefings, guided tours, supervision of activities etc</i>	During Workshops, qualified teachers assist school teachers in the supervision of children
	Safety brief is provided to children and teachers prior to lesson/entry into grounds
	In-grounds security; guest services; zookeepers and qualified first aid staff

SCHOOL EXCURSION INFORMATION

Access	Are access to and egress from the premises safe and without risk to health?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Is the venue wheelchair accessible?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Are disabled toilets available?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Emergencies	Are emergency procedures in place in the venue?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Are employees and others undertaking work (including volunteers) trained to deal with emergency situations?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Construction / Maintenance / Repair	Are licensed personnel used for all construction, maintenance and repair work?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
First Aid	Are first aid kits available for each activity?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Is there a trained first aid officer at the venue?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Is a first aid room available?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Child-Related Employment	Are employees and others undertaking work (including volunteers) of your organisation the Commission for Children and Young People Act 1998?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	If your organisation is registered with an Approved Screening Agency in NSW, Have all employees and others undertaking work (including volunteers) undergone employment screening?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	Have all employees and others undertaking work (including volunteers) completed an Applicant Declaration and Consent form?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

Please note that the information provided above was current as at the date above. It has been provided by the venue to assist employees in their risk management planning for excursions. If further information is required please directly contact the venue.