

## Taronga Re-opening Competition – Terms & Conditions

Competition	Taronga Re-opening Competition
Name	Taronga ne opening competition
Promoter	The promoter is Taronga Conservation Society Australia ABN 41 7336 198 76 addressed at Bradleys Head Rd Mosman NSW 2088
Website	www.taronga.org.au
Time and Date	All times and dates specified in these Terms and Conditions are times and dates in Sydney, which may be Australian Eastern Standard Time ("AEST") or Australian Eastern Daylight Time ("AEDT") depending on the date.
Entry Restrictions	Entry is open to NSW residents only who submit valid entries into this competition. Directors, employees and their immediate families of Taronga Conservation Society Australia (TCSA) Trading as Taronga Zoo and Taronga Western Plains Zoo (including spouse, parent, child or sibling whether or not they live in the same house), and printers, suppliers, providers and agencies associated with this promotion are not eligible to enter. Entry is open to NSW residents aged 18 years and older.
Method of Entry	To enter, persons should complete the entry form at www.taronga.org.au/reopeningcomp providing their:  Name Email Phone number
Competition Entry Opens	This competition will begin at 6am, on Friday 15 October 2021.
Competition	This competition will end at 11:59pm, on Friday 29 October 2021.
Entry Closes	This competition will end at 11.55pm, on Friday 25 October 2021.
Drawing Details	This competition is a game of skill and the winners will be chosen based on the answer they submit.
Notification Date	The Prize Winners will be notified by 5pm, Tuesday 2 November 2021.
Notification Method	Prize Winner will be notified by email. It is the responsibility of each entrant to ensure that the details on their file are correct, including without limitation an email address and phone number. No responsibility will be taken by Taronga Conservation Society Australia for any incorrect or out of date information.
Redraw	If prize winner cannot be contacted within two weeks of first notification or does not confirm the address to which a prize should be forwarded by the date requested, a redraw will be held for the prize. The redraw prize winner will be notified within two weeks of the redraw.
Prize Details	There will be one (1) prize to be won consisting of the following:
	<ul> <li>Wildlife Retreat stay for two adults valued at \$1,095</li> <li>Red Energy credit to the value of \$500</li> <li>Genovese hamper valued at \$161.85 and store voucher valid at the Genovese Alexandria establishment 1-3 Lawrence Street Alexandria, Sydney valued at \$50</li> <li>Peters merchandise packed valued at \$112</li> <li>Cadbury hamper valued at \$50</li> <li>Zoo Friend membership for two adults and two children (4-15 years) valued at \$174</li> </ul>
	No prize draws will feature prohibited prizes. Total value of prize does not exceed \$10,000.  By entering this giveaway, you will be subscribed to receive news and events including accommodation offers from Taronga via email to the email address nominated in your entry.
Special Conditions	<ol> <li>The prize is valid for redemption from 2 November 2021 until the month of November 2022.</li> <li>Information on how to enter and prize forms part of these conditions of entry. Entry into this competition is deemed to be an acceptance of these terms and conditions. This is a Game of Skill.</li> </ol>

- 3. Unless expressly stated in these Terms and Conditions all other expenses become the responsibility of the Winners. The Winners (and their guests) are responsible for expenses incurred, including spending money, meals, travel to and from departure point and all other ancillary costs are the responsibility of the winner.
- 4. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant who tampers with the entry process, or who submits an entry/claim which is not in accordance with these Conditions of Entry.
- 5. The Promoter accepts no responsibility for any tax implications that may arise from acceptance of the Prize winnings. Independent financial advice should be sought prior to entering the competition.
- **6.** Employees of the Promoter, its agencies, affiliate businesses and other entities in association with this Promotion together with their immediate families and members of the household of those persons are not eligible to enter.
- **7.** The promoter reserves the right to cancel any ticket or prize if any attempts are made to misuse it.
- 8. The prize must be taken as offered and cannot be varied unless authorised by the Promoter. The prize value includes GST and is in Australian dollars and is correct at time of printing. The Promoter accepts no responsibility for any variation in prize value. If a prize or part of is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value.
- 9. Prizes are not transferable to another person or exchangeable. The prize cannot be redeemed as cash, other goods and services or sold to a third party including online auctions and private sales. Unused portions of the prize will be forfeited and no compensation will be paid in lieu of that element of the prize.
- **10.** The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters and no correspondence will be entered into.
- **11.** The Promoter and its associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.
- **12.** The Promoter reserves the right to request Winners to provide proof of age and identity prior to awarding the Prize. Identification considered suitable for verification is at the discretion of the Promoter.
- 13. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.
- 14. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 15. All entries become the property of the Promoter. The Promoter collects your information provided to enable you to participate in this promotion. Use of such information will be in accordance with these Terms and Conditions and the TCSA Privacy Policy. To facilitate your participation and/or prize, the Promoter may disclose your personal information to other companies associated with this promotion. A request to access, update or correct any information should be directed to the Promoter at their address set out below or visit www.taronga.org.au/tcsa/about/internet-privacy-policy.aspx to view TCSA Privacy Policy. Participants can opt out of communications from TCSA at any time.
- 16. The entrant agrees to participate and co-operate with the Promoter as required in any possible editorial and promotional activities relating to the competition, including but not limited to being interviewed and photographed to promote this competition (including any outcome) without remuneration. Winners also agrees to grant to the Promoter a perpetual and exclusive licence to use such footage and photographs in all media worldwide and the Winner will not be entitled to any fee for such use.
- **17.** Winners may be required to execute a Deed of Acknowledgement, Release and Indemnity in a form prescribed by the Promoter, at the Promoters discretion.
- **18.** If for any reason this promotion is not capable of running as planned, including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, malfunction of any telephone network or line, providers or any other causes beyond the control of the Promoter, which corrupt or affect the administration

- security, fairness or integrity or proper conduct of this promotion. The promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process.
- 19. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strikes; the Promoter may in its absolute discretion cancel the activity and recommence it from the start on the same conditions subject to State and Territory Regulation.
- 20. Prizes are not to be re-sold.
- 21. The Promoter is offering Entrants the chance to win one (1) prize, consisting of an amount of AUD500 (GST included) to be credited to an electricity supply contract with Red Energy, for use on electricity usage and daily supply charges for a residential supply address located in New South Wales, issued in accordance with these Terms and Conditions. The Prize cannot be transferred, exchanged or redeemed for cash. Subject to State legislation and (if required) the approval of any relevant gaming authorities, the Promoter reserves the right to substitute the Prize in whole (or any of its components), with a substitute prize of equal or greater value and the Prize Winner will be notified accordingly.
- 22. If a Prize Winner is not a customer of Red Energy at the time of their Winner's Acceptance, then in order to redeem the Prize, they must enter into an electricity supply contract with Red Energy within six (6) calendar months of their Winner's Acceptance. Following the Prize Winner becoming a customer of Red Energy, Red Energy will apply a AUD500 credit to their electricity account.
- **23.** If a Prize Winner does not enter into an electricity supply contract with Red Energy prior to the date that is six (6) calendar months after their Winner's Acceptance, that Prize Winner will forfeit their Prize and will not receive any alternative prize.