

Standard Competition Terms and Conditions

Competition Name	Red Energy Zoo Month – WILDLIFE SAVER Animal Trail
Competition Type	Game of Chance
Permit	Not applicable
Promoter	The promoter is Taronga Conservation Society Australia ABN 41 7336 198 76 addressed at Bradleys Head Rd Mosman NSW 2088.
Website	www.taronga.org.au
Time and Date	All times and dates specified in these Terms and Conditions are times and dates in Sydney, which may be Australian Eastern Standard Time (“AEST”) or Australian Eastern Daylight Time (“AEDT”) depending on the date.
Entry Restrictions	<ul style="list-style-type: none"> (i) Entrants must be 18 years of age or older to be eligible to enter (ii) Entrants must be residents of Australia (iii) Entrants must not be a Taronga Conservation Society Australia employee or immediate family member of a Taronga Conservation Society Australia employee (or an employee of any entity or agency associated with the competition)
Method of Entry	<p>Entrants must complete the competition entry fields, by providing a valid first name, phone, email address, postcode, and enter the Mystery Trail Word from the WILDLIFE SAVER Animal Trail at either Taronga Zoo Sydney or Taronga Western Plains Zoo Dubbo.</p> <p>Entrants must select the prize they are entering for, either;</p> <ul style="list-style-type: none"> - Overnight stay for two (2) adults and two (2) children at the Roar and Snore, Taronga Zoo Sydney; or - Overnight stay for two (2) adults and two (2) children at Zoofari Lodge, Western Plains Zoo Dubbo.
Competition Entry Opens	This competition will start at 9am on Wednesday 01 April 2026.
Competition Entry Closes	This competition will close at 5pm on Thursday 30 April 2026.
Competition Judged	Game of chance, no judges.
Notification Date	The winner will be notified by 5pm on Friday 22 May 2026.
Notification Method	The Prize Winner will be notified by phone and or/email. It is the responsibility of each entrant to ensure that the details in their entry form are correct, including without limitation an email address and phone number and no responsibility will be taken by Taronga Conservation Society Australia for any incorrect or out of date information. Entrants must supply a valid email address and phone number with their entry. Invalid emails or uncontactable phone numbers will be disqualified from this competition.
Draw Publication Method	Taronga Conservation Society Australia will announce winner (with their expressed consent) on our website and/or social media. Otherwise winner’s details will not be announced or shared publicly.
Prize Details	<p>There will be one (1) prize winner who will win one of the following prizes dependent on which option they selected upon entry, subject always to these Terms and Conditions. Those being either;</p> <p>One (1) overnight stay at Taronga Zoo Sydney’s Roar and Snore for two (2) adults and two (2) children in one (1) tent, including breakfast, dinner, guided tour, and free parking, valued at up to \$1,500. The following Terms and Conditions apply;</p> <ul style="list-style-type: none"> - Subject to availability at time of booking. - Blackout periods apply, including public holidays and school holidays. - Valid until 31 May 2027. - Any children must be five (5) years of age or older. <p>OR</p>

	<p>One (1) overnight stay at Taronga Western Plains Zoo Dubbo's Zoofari Lodge for two (2) adults and two (2) children in one (1) tent, including breakfast, dinner, and guided tour, valued up to \$1,500. The following Terms and Conditions apply;</p> <ul style="list-style-type: none"> - Subject to availability at time of booking. - Blackout periods apply, including public holidays and school holidays. - Valid until 31 May 2027.
Unclaimed Prize Draw	<p>If a Prize Winner is unable to be contacted, the Promoter will retain the Prize for three (3) weeks from date of the draw. If the Prize is not claimed within three (3) weeks of the date of the draw, the Promoter will redraw another winner for the unclaimed Prize. Re-draw winners will be notified as set out in the above.</p>
Special Conditions	<ol style="list-style-type: none"> 1. Employees of the Promoter, its agencies, affiliate businesses and other entities in association with this Promotion together with their immediate families and members of the household of those persons are not eligible to enter. 2. Each unique eligible lead form completion will be counted as one (1) entry to the competition. 3. Prizes are transferable to another person but not exchangeable. The prize cannot be redeemed as cash, other goods and services or sold to a third party including online auctions and private sales. Unused portions of the prize will be forfeited, and no compensation will be paid in lieu of that element of the prize. 4. The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters, and no correspondence will be entered. 5. The Promoter reserves the right to request Winners to provide proof of age and identity prior to awarding the Prize. Identification considered suitable for verification is at the discretion of the Promoter. 6. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated during or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures. 7. Terms and Conditions for Roar and Snore at Taronga Zoo Sydney and Zoofari Lodge at Taronga Western Plains Zoo Dubbo apply and can be found via the below links; <ul style="list-style-type: none"> • https://taronga.org.au/sydney-zoo/accommodation/roar-and-snore#termsandconditions • https://taronga.org.au/dubbo-zoo/accommodation/zoofari-lodge#termsandconditions