

For the Wild

FREQUENTLY ASKED QUESTIONS

CASUAL ZOO KEEPERS, TARONGA ZOO SYDNEY

Looking to secure a shared future for wildlife and people? Want to pursue a career in Zoo Keeping?

Taronga is looking for driven, passionate and motivated casual **Zoo Keepers** to join a leading organisation in conservation, education, animal welfare and management and transformational guest experiences.

How do I apply?

Please only apply for this position via <http://www.iworkfor.nsw.gov.au/>. You are required to submit your resume (CV) and cover letter of one page, additionally you will need to answer two target questions and a series of other pre-screening questions whilst applying online. We cannot accept any applications via email.

What location will I work?

Your primary location will be at Taronga Zoo, Mosman. If you wish to apply to become a casual Zoo Keeper at Taronga Western Plains Zoo, Dubbo please apply here: https://jobsnsw.taleo.net/careersection/all_jobs/jobdetail.ft!?job=000074CN&lang=en&media_id=18322&src=Seek

What Precinct will I work with?

You will be asked during your online application to select your preferred Precinct for work, however, please note our Keepers may be required to work across any of our Precincts.

What if I have more than 1 Precinct preference?

You will only have the option to select one, however regardless of preference all Precincts will review applications.

What is the rate of pay?

Trainee Keeper Level 1 (\$24.81 per hour, inclusive of casual loading) as per the Taronga Conservation Society Australia Salaried Employees Award

How many hours of work can I expect?

We expect our casual employees be available a minimum of multiple days per week. The level of casual employment you may be offered with Taronga is always subject to guest numbers, attendances, staffing requirements, satisfactory performance of duties, reliability, punctuality and staffing policies. There is no guarantee of being rostered or a particular level of rostering, nor is it a guarantee of on-going employment for any defined period of time. You will be contacted when work is available.

Am I required to work weekends & Public Holidays?

Taronga is open 365 days a year and front line staff may be required to work on a rotating roster which will include shifts across any of the 24 hours of a day and the seven days of the week, including public holiday, weekend and evening work. If rostered, you will be paid appropriate penalties

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Do I need a qualification to apply or can my hands-on experience count?
This position is entry level and you do not require any qualifications to apply.

Can I still apply if I haven't started &/or completed the Certificate III in Captive Animals?

Certificate III in Animal Studies is required for higher Keeper graded positions, however this position is graded at Trainee Keeper level 1 and you are not required to hold a Certificate III in Captive Animals.

I only have volunteer experience in Animal Husbandry, not paid, can I still apply?

Of course, the requirement for the role is 0-4 years paid experience, meaning if you have 0 years paid experience you can still apply. Volunteer experience is still very highly sought after and is a great way to develop your skills as a Keeper.

Where can I find a copy of the Role Description (RD)?

On the Taronga Vacancies page for Casual Zoo Keeper, on the right hand side of the page there will be a downloadable PDF version of the Role Description.

Will someone be in contact with me even if I am unsuccessful?

Yes, Taronga always informs candidates of their application outcome.

I have applied! How long until I can expect to hear from Taronga?

You will receive an automatic response confirming your application has been received. Applications close 28th July, and usually there are over several hundred applications. So please bear with us whilst we shortlist, we will be in touch as soon as we are able.

I am not local to Sydney, what will happen if I get progressed to an interview?

We understand that we will have applicants from around the world, and we welcome it! We do accommodate interviews via an online service called Blue Jeans.

My question still has not been answered, who can I contact?

You can contact recruitment@zoo.nsw.gov.au for further information, however please note that if you are interested in specific information about the Precincts such as team lay out, routines etc. these questions are best asked to the interview panel should you progress to an interview.