

Wild Ropes at Taronga Zoo Parent Information Pack

Dear Parents/Guardians,

Thank you for allowing your child to take part in their school excursion to Wild Ropes at Taronga Zoo. The following information aims to inform you and your child about what to expect on their Wild Ropes at Taronga Zoo experience. If after reading this, you have any more questions, please feel free to contact your child's teacher.

Students must be at least 8 years and 140cm (with shoes) and weigh less than 120kg to participate in Wild Ropes at Taronga Zoo

We strongly recommend you measure your child as soon as possible to ensure they meet the 140cm height requirement (whilst wearing the appropriate shoes they'll use to participate). If they are over 8 years of age, yet shorter than 140cm in height, they will not be able to participate.

This is an important safety requirement and no exemption will apply.

Whilst on the course, students will have teachers participating with them for supervision. Wild Ropes at Taronga Zoo staff are there to instruct, train and supervise all students and teachers on how to properly and safely complete the courses, and give any assistance if needed.

Participant Waiver Forms

The organising teacher(s) has been sent waiver forms to be filled out by you, the parent/guardian before your child participates. Please take the time and read through the forms before signing them. If you have any questions with the forms please contact the Wild Ropes at Taronga Zoo as we would be happy to answer your questions regarding this form.

Important information for participants

While participating on the courses your child will be required to wear closed toed shoes the whole time. No crocs, thongs, or "toed" shoes can be worn whilst participating. If unsure, no exposed skin below the ankle should be visible. If your child arrives on the day with improper footwear they will not be able to participate and they will not be eligible for a refund. We also recommend that your student wears clothing which is appropriate for participating i.e. long shorts and full length shirts. While participating there is a risk of the harness rubbing against the skin. In the event of rain, ensure your student is wearing clothes and shoes that can get wet. The use of a rain jacket is also recommended.

No items may be taken on the course including cameras and phones. Long hair must be tied back and jewellery removed. Glasses, including prescription glasses, must be worn with a strap. Straps are available to purchase at Wild Ropes for \$2.50.

Lockers are provided free of charge for storage of personal items and school bags.

Please be aware that many of the plastic "poncho" style rain jackets will rip easily while wearing a harness. Wild Ropes at Taronga Zoo recommends your students bring a spare change of clothes, including shoes, and a rain jacket where rain is likely.

Weather Considerations

While it may be raining or forecast to rain on the day of your child's booking, Wild Ropes at Taronga Zoo is still open and is expecting customers to participate. As per Wild Ropes at Taronga Zoo's weather policy, the course will **only** shut when there are high winds or electrical storms.

There are no additional safety risks associated with participation in the rain, in fact it offers a unique

opportunity not only to play in the trees but also in the rain. It's a fun opportunity that students and adults alike will enjoy.

Frequently asked questions in regards to School Bookings by Parents/Guardians

Q. What happens if on the day it rains?

A. The Zoo stays open in the rain, so we recommend a spare change of clothes as your child will get wet while participating

Q. Is it safe to participate in the rain?

A. It is as safe as in dry conditions; it's a completely unique opportunity to play in the rain while being in the treetops!

Q. What if your child is found to be too short to participate?

A. If on the day your child is found to be too short, he/she will not be able to participate.

Q. Can my child do the courses as many times as we like?

A. Each participant may complete TWO courses.